

Chippenham Sports Club

COVID 19 - MEMBER GUIDELINES | 24 SEPTEMBER 2020

Members wishing to visit the sports club are asked to read and observe the guidelines below.

In addition to these guidelines' members should be aware that at this early stage:

- We will not be in a position to give members discounts, but we can issue points on their membership cards – this will be done by way of manual input by the staff member at the till.
- Members should bring their membership cards with them - this will support our ability to provide track and trace should we be contacted by contact tracers.

Set out, below, are the guidelines that the Sports Club would ask all members using the Clubhouse to follow as we continue to open. By doing so, you are helping minimise the infection risk and ensure that we can keep your Club open.

One-Way system

- Entry to the Clubhouse will be via the main entrance only. Please use the hand sanitiser provider at the bottom of the main staircase each time you come in.
- A one way system will operate in the Club House so:
 1. Entry to the main function room is via the Members lounge only.
 2. There is no access to the toilets from the main landing. Access is from the Main function room only. Only these toilets will be open.
- Exit from the Main function room only via the staircase at the rear of the room leading to the Tennis courts

Ordering

- Please find a table to sit before you place your order.
- Only table service is available to order your drinks and snacks
- Various ways to order
 1. Open your camera on your smart phone and scan the QR code on the table to place your order, payment can be made online and once you have entered your details once there is an option to tick a box if you would like your phone to remember the information entered. (This information will only be stored on your phone and no other device)
 2. Order by using our online link to order your drinks and snacks or paying membership:
chippenhamsportsclub.touchtakeaway.net
 3. If you cannot order via your phone a staff member will be able to take your order for you from the comfort of your seat. Please do not approach the bar.
 4. Once your order is ready a staff member will deliver your order to your table.

Payments

- Payment can be made online or at your table on delivery of your order.
- **No cash will be accepted.**
- **Please do not lean on the bar or wait at the bar for your order.**

Seating

- In line with Government guidance numbers of chairs will be limited to a maximum of 6 per table.
- You may use the picnic tables and benches or sit on the grass, but please remember a maximum of 6 per group and to maintain social distance.
- **If there are no tables/seats available you must leave the building**
- **Anyone repeatedly not following the rules will be asked to leave the premises.**

PLEASE REMEMBER TO KEEP YOUR DISTANCE – ESPECIALLY INSIDE. IF IN DOUBT - 1 METRE PLUS MEANS JUST MORE THAN ARMS LENGTH.

PLEASE WASH YOUR HANDS OFTEN AND HELP US TO KEEP EVERYONE SAFE AND YOUR CLUB OPEN.

As always if there are any queries or concerns please contact the club via email on enquiries@chippenhamsportsclub.co.uk

Kind Regards,
Management Committee